



Focusing on the driver: A Human Factors Approach to Automated Driving

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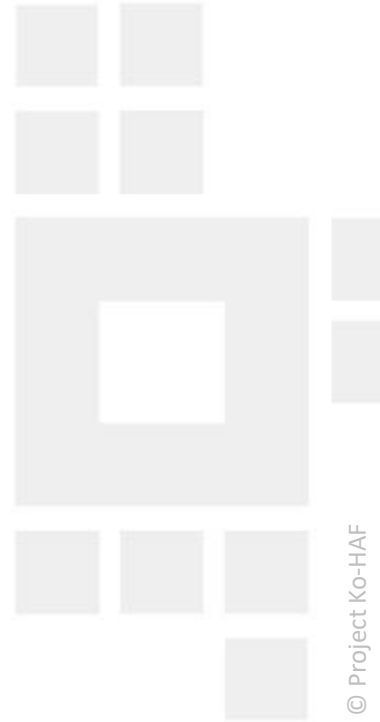


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Content

- Goals and objectives
 - Finding a common understanding
 - Automation effects
 - Optimizing the HMI
 - Recommendations
- Focusing on the driver? – Conclusion



Human factors of automated driving – A paradigm shift

- What is the **driver's role**?
- How does the **driver state** change and affect human performance?
- Integration and Validation of **non-driving related tasks activities**
- Concept and design of transitions



Central questions

- For how long may the driver attend to **non driving related activities**?
- How long does it take until the driver can **take over the driving task** in case of a sudden disturbance?
- How long can the driver be **attentive**?
- The heterogeneity of the transitions is increasing – Does the system remain **operable**?



Ironies of automation

“Automated systems still are man-machine systems, for which both technical and human factors are important.”

(Bainbridge, 1983)

“... the irony that the more advanced a control system is, so the more crucial may be the contribution of the human operator.”

Objectives



- Specifications of the test scenarios and aspects of the man-machine interaction
- Modelling the driver availability and vigilance
- Investigation of automation effects
- Transition concepts optimised for HAD
- Recommendations for methods and interaction concepts

Scope

- 33 empirical studies
- Total of 1723 participants
- More than 1750 hours of experiments
- More than 30 publications



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Specifications of the test scenarios and aspects of the human-machine interaction

**Transition
model for
take-overs**

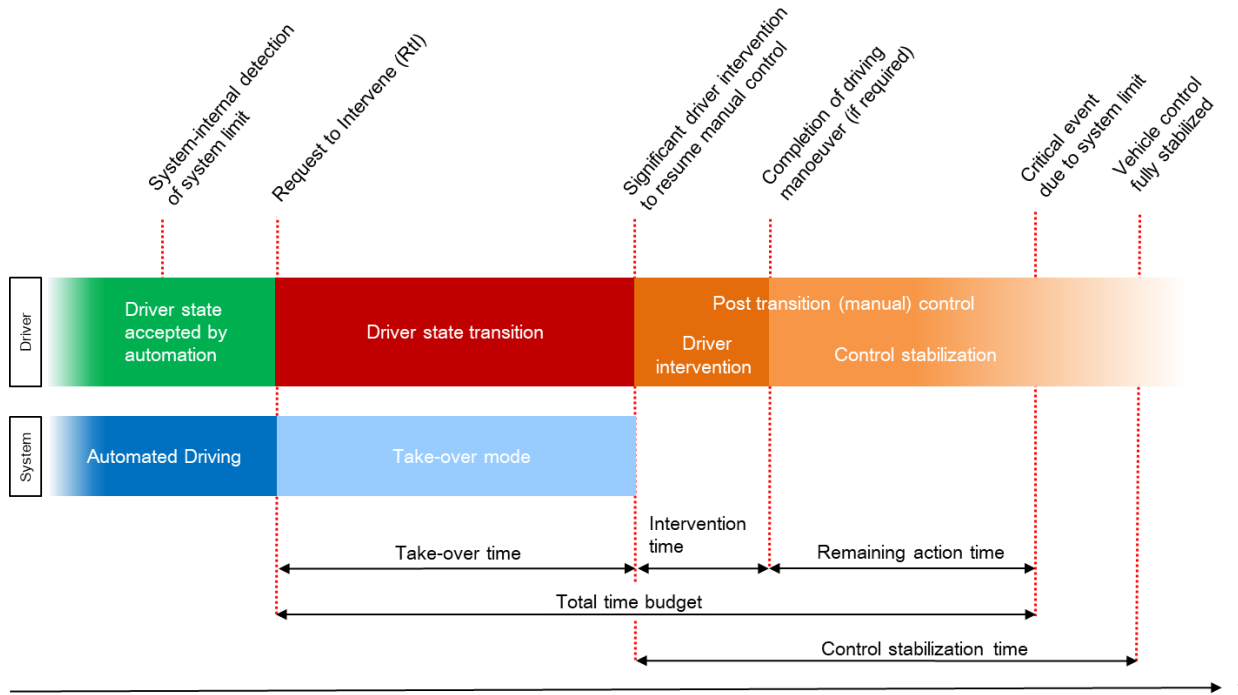
**Definition of
take-over
situations**

**Generic HMI
requirements**

**Catalogue of
NDRTs**

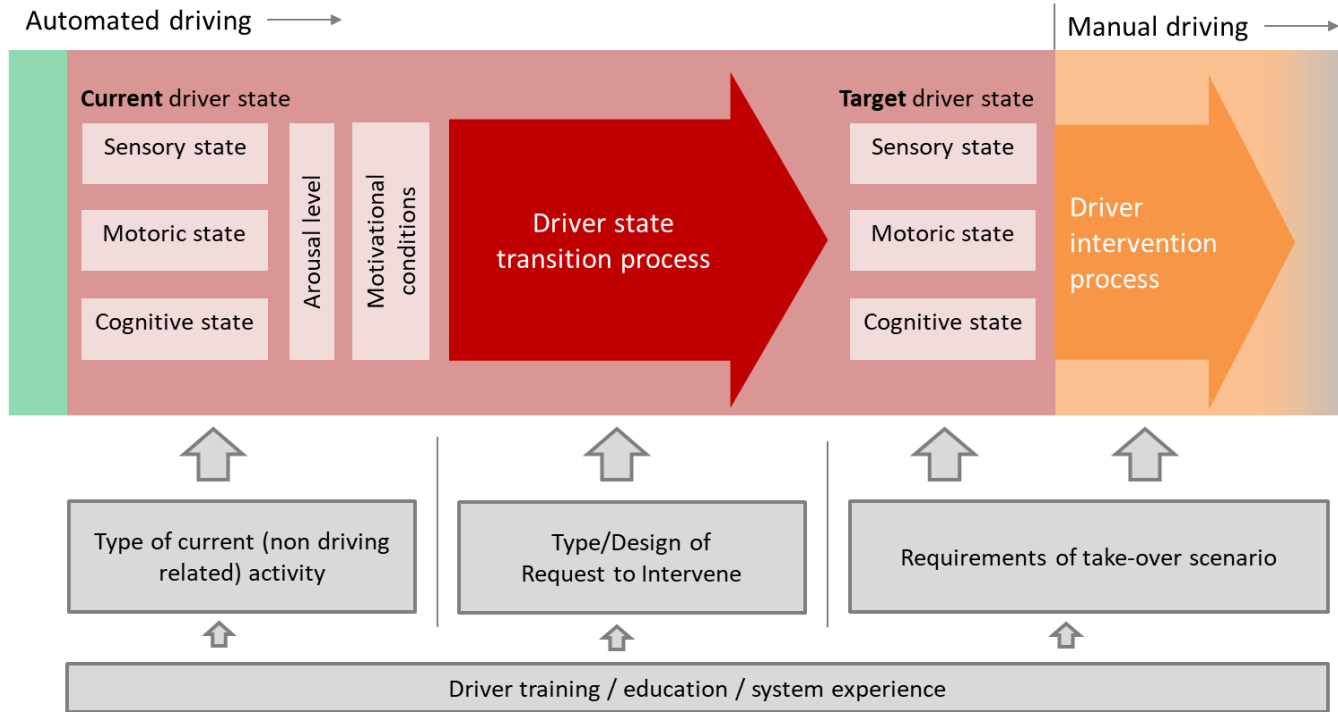
Common methodology to allow comparison of experiments and results.

Transition Process and Model



Marberger, C., Mielenz, H., Naujoks, F., Radlmayr, J., Bengler, K., & Wandtner, B. (2017). Understanding and Applying the Concept of "Driver Availability" in Automated Driving. In N. A. Stanton (Ed.), *Advances in Human Aspects of Transportation: Proceedings of the AHFE 2017 International Conference on Human Factors in Transportation*

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Definition of take-over situations

			Präzisierung	Dringlichkeit	Kritikalität	Fahrerreaktion	
Normalfahrt	Sensorausfall "Total": alles fällt aus	Sensorausfall vor Kurve	Red	Red	Yellow	Green	2
		Sensorausfall auf Gerade	Red	Red	Yellow	Green	2
Abfahren von der AB	Spurwechsel auf dem Verzögerungstreifen nicht möglich	Dichter Verkehr	Yellow	Yellow	Green	Red	3
		Dichter Verkehr	Yellow	Red	Yellow	Red	3
Durchfahren eines AB-Kreuz	Spurwechsel im AB-Kreuz nicht mgl.	Dichter Verkehr	Yellow	Red	Yellow	Red	3
		Dichter Verkehr	Yellow	Red	Yellow	Red	3
Auffahren auf die AB	Spurwechsel beim Auffahren auf die AB nicht möglich	Dichter Verkehr	Red	Red	Yellow	Red	2
		Dichter Verkehr	Red	Red	Yellow	Red	2
Engstelle	Engstelle erst durch Umfeldsensoren erfasst	Objekt auf dem eigenen Fahrstreifen (z.B. Unfall)	Red	Red	Green	Red	1
		Objekt auf einem anderen Fahrstreifen (z.B. Unfall)	Red	Red	Green	Red	1

- 1: alles worst case: hoch dringlich, kritisch und komplexe Fahrerreaktion
- 2: niedrigere Komplexität der Fahrerreaktion, teilweise geringere Kritikalität
- 3: höhere Präzisierung, geringere Kritikalität, Komplexität der Fahrerreaktion hoch



In den empirischen Studien zu Einflussvariablen der Fahrer Verfügbarkeit auf die Übernahme sollten mind. je eine Situation der Gruppe 1 und 2 enthalten sein, optional eine Situation der Gruppe 3.

Identification of **six** possible and reasonable take-over situations for the workpackage 3 experiments.

Construction Site			
Urgency	Predictability	Criticality	Complexity
high	low	low – medium	low – medium



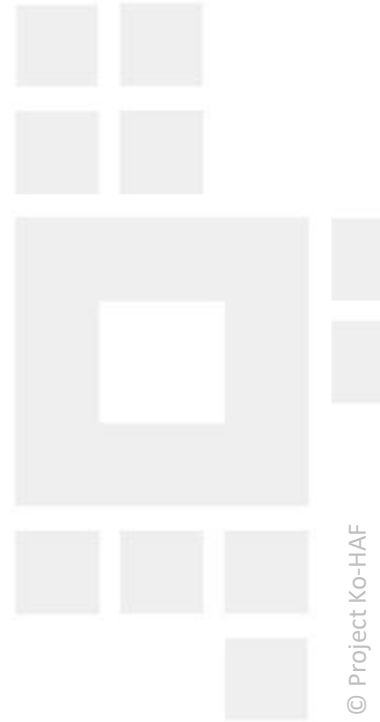
HMI – Minimal requirements

- Messages concerning the status of the automation
 - System not available and not activated (**Off**)
 - System available but not activated (**Ready**)
 - System available and active (**On**)
 - System soon not available but active (**Request to Intervene**, Rtl)
- Modalities of the status of automation
 - Continuous system status: **visual**
 - Request to Intervene/Warnings: at least **dual modalities** (e.g. acoustic + visual, visual + haptic)

Conclusion – Methodology

- The developed systematics and metrics were evaluated on the basis of **prototype** conditionally automated driving systems and **generic** user-interface-designs.
- The project partners analyzed **relevant parameters of the driver state** (sensoric state, motoric state, cognitive state, arousal and motivation) and their **impact on take-over performance**.
- In order to evaluate the influence of these parameters on take-over performance, we focused on **average driver reactions**. However, if the **controllability** of take-overs is to be assessed, a **wider range of human performance** needs to be considered as well.

Investigation of automation effects



Drowsiness and fatigue – Questions

How can these
driver states be
induced and
assessed (in real
traffic)?



Does drowsiness/
sleepiness or
fatigue **influence**
take-over
performance?

Assessment of drowsiness and fatigue

**Duration of the
automated driving
period**

**Fixed time
vs.
State dependent**

**Subjective
Assessment**

Karolinska-Sleepiness
Scale (KSS)

Objective Metrics

Heartrate
Galvanic Skin Response
PERCLOS
EEG
COP in the seat

**Expert
Ratings**

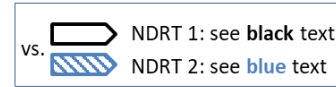
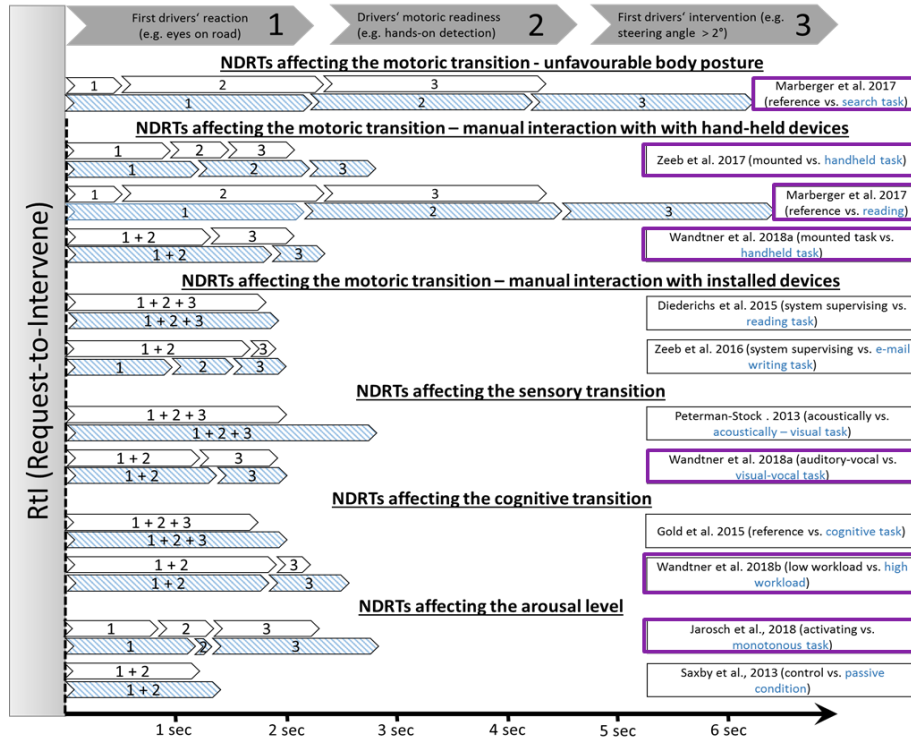
Based on
Wierwille

Methodical challenges: How were these driver states assessed?

Conclusion – Drowsiness and fatigue

- It was possible to induce drowsiness and fatigue in test situation (without sleep deprivation). **Driver state changes could be detected** by using several metrics and methods (under experimental conditions).
- While driving with conditional automation, **extreme levels** of drowsiness and fatigue (drivers close to falling asleep) **must be avoided**. Clear and consistent effects on take-over behavior could not be found.
- Based on the detection of high levels of drowsiness and fatigue, **countermeasures (e.g. a specific offer of NDRTs)** can be initiated to avoid or to postpone such extreme driver states.

Effects of NDRTs – Summary



Overall effects of different NDRTs. Not only Ko-HAF experiments are represented.

For a detailed description see:

Jarosch, O., Wandtner, B., Marberger, C., Naujoks, F., Gold, C., Schrauf, M., Weidl, G. (2018). *The Impact of Non-Driving Related Tasks on Take-over Performance in Conditionally Automated Driving – A Review of the Empirical Evidence*. Manuscript submitted for publication.

Conclusion – NDRTs

The Ko-HAF experiments showed increased take-over times for NDRTs including:

- Strong rotations of the torso (> 90°)
- Manual interaction with **handheld objects** (e.g. tablet computer)
- High effort or steps needed to disengage from an NDRT

No clear / consistent results were found for:

- Visual or visual-manual tasks without occupation of hands
- NDRTs affecting the **cognitive transition**

Overall: Strong individual differences

- Natural behavior, **self regulation** and motivational aspects of NDRTs should be considered in the experimental design.

HMI Implications:

How to support the driver?

Different **types of take-over situations** considered in Ko-HAF:

- Long-term transitions (based on **Safety-Server**)
 - Known from maps / card material / online updates
 - Safety-Server (Ko-HAF)
 - The human driver can be requested long time before he has to regain control
- Short-term transitions (based on **Onboard Sensors**)
 - Detected by onboard sensors
 - Short period of time – the human driver has to regain control within seconds

Conclusion – HMI

Long-term transitions

- **Multi-stage transition concepts** have been shown to accelerate the disengagement from NDRTs and take-over time.
- A preview of planned requests to intervene along the route (based on safety server information) helps **drivers to self-regulate their engagement** in NDRTs.

Short-term transitions

- The **request to intervene (Rti)** should be designed to be **multi-modal** and needs to explicitly convey the necessity for taking over vehicle control.
- An „NDRT lockout“ simultaneously with the request to intervene (Rti) can accelerate the driver response.

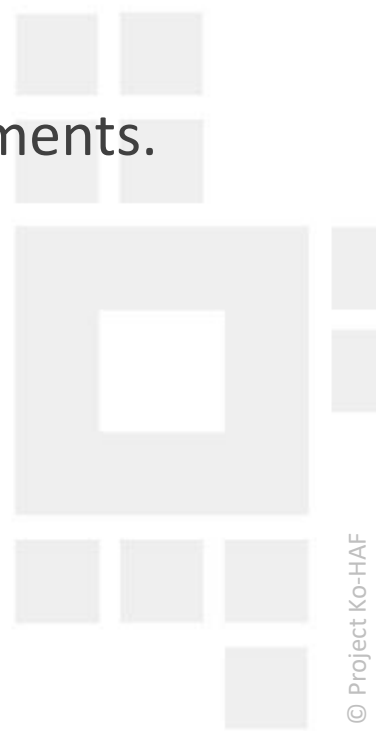
Wizard-of-Oz (exemplary BAST)

- Second seat in the back, used to simulate automated driving by a human (wizard)
 - Concealed and unrecognizable for participants
 - Can be used on public roads
 - Specific HMI concept to allow transitions between manual driving and automated driving
 - Data acquisition of driving data, eye-tracking, physiological data, reaction times
- Other Wizard-of-Oz-Approaches at Audi, BMW and Bosch



Recommendations for methods and interaction concepts

- **Key messages** on definitions and results from experiments.
- **See the rollups for more details!**



Conclusion

- In our experiments, the **take-over time** is influenced by
 - Attributes of the **take-over scenario** (e.g. time budget, complexity of the required driver intervention)
 - **Individual driver characteristics**
 - Attributes of non-driving related tasks (**NDRTs**)
 - The design of the **human-machine interface**
- By adopting the so-called **Wizard-of-Oz** approach, we further developed a method for conducting automated driving experiments in real traffic.

Human factors of automated driving

- Results, nomenclature and understanding were integrated into the **ISO discussion** and **standardization**.





Thank you for your attention!

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